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| OUTCOME | TO CAPTURE… | TO COVER REPORTING FOR… | HOW WILL WE COLLECT IT? | WHEN WILL WE COLLECT IT? |
| Reduced Negative/Harmful Feelings | Feelings of:   * Resilience and Coping Strategies * Progress (moving forward) * Safety * Being Believed * Being Held/Supported * Respect and dignity * Value (as an individual) * Inclusion * Solidarity and Community * Shame and Blame | **MOJ**   * Coped and built resilience to move forward with daily life   **RASAF**   * Feeling of safety * Health and wellbeing   **VICTIM SUPPORT**   * Victims treated with dignity and respect * Improved feelings of safety | Online surveys  Telephone interview  Self-portrait Therapy | * At the start of using DRC’s services (preferably before first session) * When victim leaves the service * Possibility of mid-service review? |
| Improved Power | * Choice * Knowledge of rights and entitlements * Sense of self in the world * Trusting others and self * Ability to connect with community/others * Relationships * Self-belief | **MOJ**   * Feeling more informed   **RASAF**   * Feeling more informed and empowered to act * Increased engagement with CJS   **VICTIM SUPPORT**   * Improved feelings of safety | Online surveys | * At the start of using DRC’s services (preferably before first session) * When victim leaves the service |
| Achieved Individual Goals | * Victim journey * Individual needs met * Signposting/Onward referral * Reporting/CJS * Relationships * Safety * Tailored information | **MOJ**   * Received all the support they needed when they wanted it   **RASAF**   * Received all of the support needed when they wanted it * Feeling of safety * Health and wellbeing   **VICTIM SUPPORT**   * Support that is timely and easy to access * Information and support that is beneficial to victims | Online surveys | * At the start of using DRC’s services (preferably before first session) * When victim leaves the service |
| Improved Ability to Overcome Challenges | * Coping and adapting * Understanding the impact of trauma * Working with others | **MOJ**   * Coped and built resilience to move forward with daily life * Feeling more informed   **RASAF**   * Feeling able to cope and build resilience to move forward with daily life following support * Feeling more informed and empowered to act | Online surveys | * At the start of using DRC’s services (preferably before first session) * When victim leaves the service |

Outcome Monitoring Framework